

1.	Field of study	Scientific Information and Library Science
2.	Faculty	Faculty of Humanities
3.	Academic year of entry	2025/2026 (winter term)
4.	Level of qualifications/degree	second-cycle studies
5.	Degree profile	general academic
6.	Mode of study	full-time

7.	General information about the module	
Module name		Modern Library: Quality Culture in Library and Information Activities
Module code		W1-BN-NB-S2-KJDBil02
Number of the ECTS credits		3
Language of instruction		Polish
Purpose and description of the content of education		Celem modułu jest zapoznanie studentów z podstawowymi pojęciami, koncepcjami i narzędziami związanymi z jakością usług w bibliotekach. Studenci poznają sposoby diagnozowania i oceny jakości usług w otoczeniu wewnętrznym i zewnętrznym biblioteki, poznają znaczenie jakości i wizerunku biblioteki.
List of modules that must be completed before starting this module (if necessary)		not applicable

8.	Learning outcomes of the module			
Code	Description	Learning outcomes of the programme	Level of competenc (scale 1-5)	
KJDBil02_1	Ma pogłębioną wiedzę na temat podstawowych koncepcji, metod i narzędzi wykorzystywanych do diagnozowania oraz oceny jakości usług bibliotecznych i informacyjnych.	K_W03	4	
KJDBil02_2	Zna i rozumie znaczenie jakości, wizerunku oraz relacji z otoczeniem wewnętrznym i zewnętrznym w kontekście funkcjonowania nowoczesnej biblioteki jako instytucji kultury.	K_W06	3	
KJDBil02_3	Potrafi analizować jakość usług bibliotecznych z wykorzystaniem odpowiednich narzędzi badawczych oraz interpretować wyniki w kontekście potrzeb użytkowników i celów instytucji.	K_U04	4	
KJDBil02_4	Potrafi zaproponować działania usprawniające funkcjonowanie biblioteki w oparciu o przeprowadzoną diagnozę jakości, wykorzystując wiedzę z zakresu zarządzania informacją i kulturą.	K_U08	3	
KJDBil02_5	Jest gotów do aktywnego uczestnictwa w budowaniu kultury jakości w bibliotece oraz do podejmowania działań na rzecz poprawy jej wizerunku i relacji z otoczeniem.	K_K04	3	

9.	Methods of conducting classes		
Code	Category	Name (description)	
b07	Problem-solving methods	Activating methods: a case study <i>a comprehensive description of a phenomenon connected with the selected discipline; reflecting the reality, presenting the 'what', 'where' and 'how' of the phenomenon, i.e., all of its key aspects to be discussed in class; used as a reproduction, presentation, discussion or diagnosis of factors that shape the phenomenon or interact with it; an in-depth qualitative</i>	

		<i>analysis and evaluation of a selected phenomenon</i>
c07	Demonstration methods	Screen presentation <i>a presentation of synthetic image content using computer graphics, e.g., a series of slides or other multimedia forms, usually accompanied by a commentary; typical components of a screen presentation include text organized into bulleted points, charts, images and animations, sometimes sound effects or music; a multimedia illustration of course content presented in the form of a projected image</i>

10. Forms of teaching					
Code	Name	Number of hours	Assessment of the learning outcomes of the module	Learning outcomes of the module	Methods of conducting classes
KJDBil02_fs_1	practical classes	30	course work	KJDBil02_1, KJDBil02_2, KJDBil02_3, KJDBil02_4, KJDBil02_5	b07, c07

11. The student's work, apart from participation in classes, includes in particular:				
Code	Category	Name (description)		Is it part of the BUNA?
a04	Preparation for classes	Consulting materials complementary to those indicated in the syllabus <i>agreeing on materials complementary to those indicated in the syllabus, supporting the implementation of tasks resulting from or necessary for class participation</i>		Yes
c02	Preparation for verification of learning outcomes	Studying the literature used in and the materials produced in class <i>exploring the studied content, inquiring, considering, assimilating, interpreting it, or organizing knowledge obtained from the literature, documentation, instructions, scenarios, etc., used in class as well as from the notes or other materials/artifacts made in class</i>		No
c03	Preparation for verification of learning outcomes	Implementation of an individual or group assignment necessary for course/phase/ examination completion <i>a set of activities aimed at performing an assigned task, to be executed out of class, as an obligatory phase/element of the verification of the learning outcomes assigned to the course</i>		No
d01	Consulting the results of the verification of learning outcomes	Analysis of the corrective feedback provided by the academic teacher on the results of the verification of learning outcomes <i>reading through the academic teacher's comments, assessments and opinions on the implementation of the task aimed at checking the level of the achieved learning outcomes</i>		Yes

Information on the details of the module implementation in a given academic year can be found in the syllabus available in the USOS system: <https://usosweb.us.edu.pl>.